

ABSTRACT

METHODS AND SYSTEMS FOR RELEASING A VOICE MAIL SYSTEM FROM A COMMUNICATION AND 5 FURTHER PROCESSING THE COMMUNICATION

Methods and systems relating to a communication in an Advanced Intelligent Network from a caller to a subscriber's directory number where the communication has been terminated to a voice mail system (VMS) instead having been terminated to the subscriber's directory number. The methods and systems transfer the communication from the VMS so the VMS is no longer involved in the communication. A message indicating a release of the communication by the VMS is generated. The message also indicates an action to be taken regarding the communication such as a transfer to a different number. The action and related information may be provided in a remote operations parameter of a GR-1129 message. In response, directions are provided to carry-out the action. As a result, the communication is released from the VMS, and is acted upon without further involvement of the VMS.

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